

UPMRAFLATAC**UPMBIOFORE**
BEYOND FOSSILS 

January 25, 2022

Dear Jean-Marc,

We are writing to inform you about possible additional constraints that may impact the pressure-sensitive label supply chain.

Demand for pressure-sensitive label material has remained strong during January. At the same time, we continue to see structural supply imbalances, specifically on paper-based face stocks and liner materials.

Unfortunately, the global supply chain of paper-based face stock and liner materials may experience additional disruptions and tightness due to an ongoing strike at the UPM Finnish mills.

In response to this situation and to proactively safeguard our ability to service you, we will take the following actions, effective immediately:

- We will implement strict order-size limits on existing and future orders for product constructions with semi-gloss face materials.
- Lead-times for products impacted by the strike may be extended to balance demand against available raw material supply.
- Our sales and technical teams will provide a list of alternative product constructions where possible.

Our teams are working tirelessly to lessen the impacts of these ongoing supply chain disruptions to your business. Your sales representative will contact you shortly to discuss this in more detail. We appreciate your understanding and collaboration as we jointly work through this situation.

We remain fully committed to keeping you informed about any further developments.

Thank you for your partnership and trust!

Sincerely,



Tim Kirchen

Senior Vice President, Americas
UPM Raflatac